

Media and Communication Ethics

We live in an era where information is readily available thanks to social media and increasingly reliable telecommunications network access. Information has now become a primary source of public consumption. Without adequate media and information literacy, the public becomes vulnerable to media ethics issues such as misinformation, disinformation, data misuse, and the dissemination of inaccurate content. In line with this commitment, TelkomGroup ensures that all core products and services are implemented in accordance with the applicable media and communications regulatory framework in Indonesia. This includes fulfilling obligations related to monitoring, content filtering, blocking, and other forms of content management. [SASB TC-SI-220a.5, TC-IM-220a.5, TC-IM-220a.6]

TelkomGroup is committed to playing an active role in preventing media ethics issues by ensuring that all information disseminated supports the principles of transparency, accuracy, and responsibility, in order to foster a healthy and beneficial communications ecosystem for the public.

Telkom, through its Corporate Communications Function Unit, has developed a Corporate Communications Standard Operating Procedure (SOP) to guide the delivery of information to the public and media, investors, customers, regulators, and partners, through

press releases, company responses, social media, and other channels. Through these guidelines, Telkom strictly prohibits the delivery of information containing ethnicity, religion, race, intergroup relations (SARA), lies, defamation, elements of violence, or inappropriate content, including content that discredits certain parties or institutions and has the potential to trigger political partisanship.

Furthermore, the Corporate Communications Function Unit is responsible for ensuring that all communication activities do not violate media ethics provisions, including the applicable Code of Ethics. Monitoring results are reported periodically to the President Director.

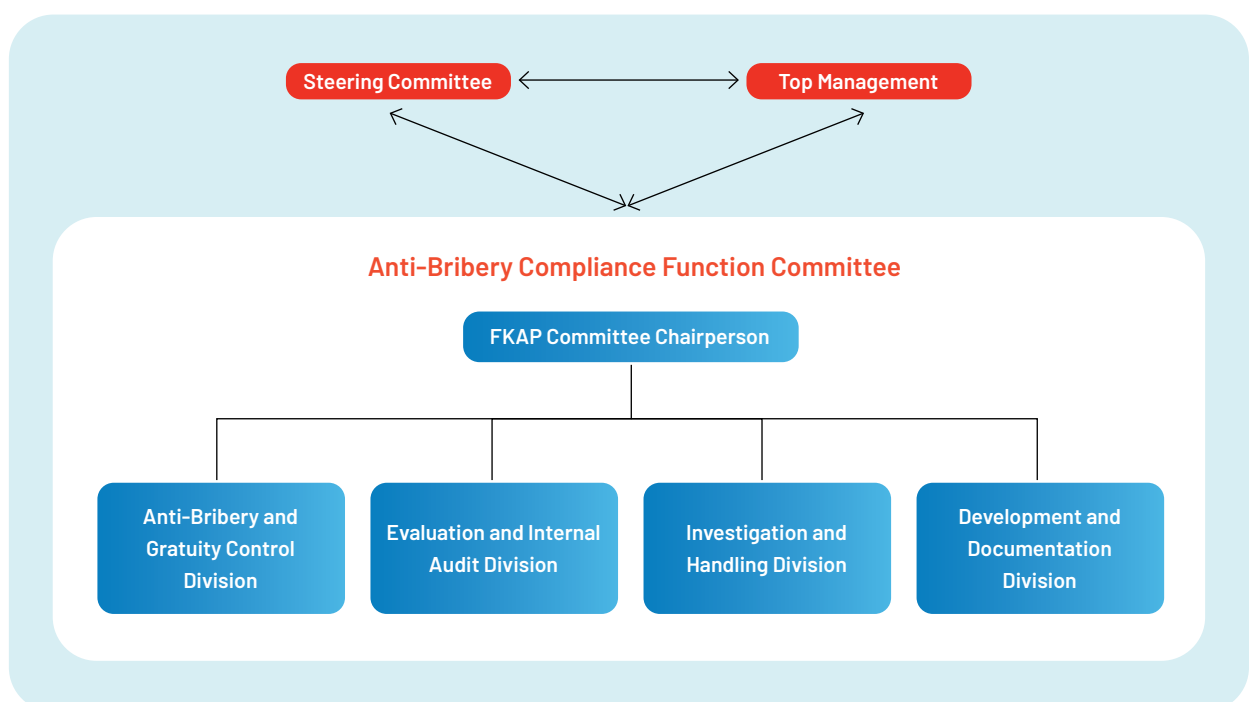
Anticorruption and Bribery

Anti-Bribery Management System (SMAP)

[GRI 205-1]

Telkom has implemented the SNI ISO 37001:2016 Anti-Bribery Management System (SMAP) since 2020, which is overseen by the Board of Commissioners and the Board of Directors that function as the Steering Committee and Top Management alongside the Anti-Bribery Compliance Function Committee (FKAP), which is responsible for the SMAP implementation system in the company.

Figure 95. Telkom FKAP Committee Structure



The implementation of SMAP is integrated into existing policies at Telkom, including procurement, recruitment, and finance policies.

- In the procurement process, to mitigate the risk of corruption and bribery in the supply chain, the procurement process incorporates due diligence and self-assessment of partners to verify ownership, blacklist search, and review the history of corruption cases from internal and external sources. Telkom also conducts a conflict-of-interest check by matching partners' owners and administrator data with employee and family data up to the second degree.
- In the recruitment process, Telkom ensures the process is clear of conflicts of interest by having examiners sign a Conflict-of-Interest Commitment and ascertains that the mapping of participants has no kinship ties with the examiners.

Regularly, the FKAP Committee evaluates potential risks related to corruption, bribery, and fraud in its operational areas and across several business units. In 2025, Telkom conducted a 100% bribery risk assessment for functions with bribery risk, based on the scope of ISO 37001:2016 SMAP, namely the Recruitment and Procurement Function.

Anti-Corruption and Bribery Policy

TelkomGroup implements a zero-tolerance policy against all forms of corruption, collusion, nepotism, bribery, fraud, and other unethical business practices, as stated in the Code of Ethics. To regulate the implementation of anti-corruption and bribery practices, Telkom has

implemented the Corruption Prevention Guidelines (PANCEK) issued by the Corruption Eradication Commission (KPK), whistleblowing mechanisms, and other supporting policies. The implementation of PANCEK reached a verification score of nearly 100% by 2025.

Prevention of Corruption, Bribery, and Fraud

[GRI 205-2]

Strict mitigation measures have been implemented by Telkom and its subsidiaries through key programs such as policy socialization, training, and competency development of personnel and suppliers. Anti-corruption and anti-fraud awareness sessions are conducted regularly for all TelkomGroup employees, who are also required to participate in e-learning programs covering topics such as SMAP and gratuities. In 2025, 100% of Telkom's Board of Directors members and 100% of Telkom employees have received socialization of anti-corruption policies and procedures, as well as participated in anti-corruption training. In the Subsidiaries, 100% of the members of the Board of Directors of TDE, Sigma, Metra-Net, and Telkom Infra have participated in anti-corruption socialization and training.

In addition, all members of the Board of Directors, Commissioners, employees at the Band I-II level (especially at Entities outside Telkom (EDLT) and the head office), as well as Commissioners and Directors in affiliated subsidiaries, are required to report their assets through the Wealth Report of State Administrators (LHKPN).

Table 49. Performance of Anti-Corruption Socialization and Training in TelkomGroup in the 2025 Financial Year*

Position level	Socialization	Training
Senior Management	92.2%	89.4%
Middle Management	98.0%	88.5%
Supervisor	99.7%	74.5%
Employees at other levels	85.4%	65.2%
	94.9%	76.0%

*Note: the entities covered in the calculation of socialization and training are Telkom, TDE, Mitratel, Sigma, GSD, and Telkom Infra.

TelkomGroup has disseminated its anti-corruption policy to business partners since the beginning of the procurement process through the technical clarification stage. In 2025, Telkom, Mitratel, Telin, and Sigma ensured that 100% of their business partners received this anti-corruption socialization.